



Building Policy

FAN CODE OF CONDUCT

Policy Area: Building Policy
Effective Date:

Revision No.:
Revised Date:

Langley Events Centre is committed to creating a safe, comfortable and enjoyable experience for all guests. An individual's conduct must be legally appropriate, respect the rights of others to enjoy the event, and not be offensive or abusive to others.

PLEASE CONDUCT YOURSELF BY:

- Respecting staff, guests and event participants in the building.
- Drinking responsibly.
- Sitting in your ticketed seat and showing your ticket when asked.
- Not displaying rude or offensive signs and banners.
- Not wearing indecent or inappropriate clothing.
- Not blocking another guest's view of the event.
- Guests observing other patrons violating these policies or impairing the enjoyment of the event should report the situation to a staff member.

UNACCEPTABLE CONDUCT IS SUBJECT TO EVICTION OR POSSIBLE ARREST AND INCLUDES BUT IS NOT LIMITED TO THE FOLLOWING:

- Use of foul, threatening or abusive language or gestures.
- Fighting, threatening or offensive conduct towards others.
- Intoxication or impairment due to consumption of legal or illegal substances.
- Being in possession of alcohol not purchased inside of Langley Events Centre.
- Being a minor in possession of alcohol or providing a minor with alcohol.
- Smoking inside the facility.
- Any other conduct that may be deemed by Langley Events Centre staff to be inappropriate to the peace and good order of events or which may adversely affect the safety of persons or property.

Guests who violate these provisions will be subject to ejection or refused entry without refund and may face loss of ticket privileges for future games.